



Supervised Visitation & Exchange

Options for Visitation Services

Family Matters is a certified organization that provides safe and secure visitation to parents and children of Genesee County. Family Matters offers the following options for visitation services provided by our organization.

Option 1: In-Person Visitation

This maintains the traditional in-person visitation experience, with changes due to COVID-19 and the necessary measures to maintain safety of all visitors and monitor.

How it works:

- **Step 1** – Masks to be worn by all parties over 4 years old
- **Step 2** - Prior to entrance, all parties must have their temperature taken
- **Step 3** - Prior to entrance, all parties must use hand sanitizer

This option is good for families that are low to moderate risk within the COVID-19 exposure scale.

Option 2: Virtual Parent or Child Visitation

This allows a virtual supervised visitation in a secure location supported by a visitation monitor with only one of the parties present for the in-person visitation.

How it works:

- **Step 1** – Those in person will wear a mask and social distance until visit begins
- **Step 2** - Those in person will use a device provided by the monitor for the visit
- **Step 3** - Monitor will remain socially distanced while visitation occurs

This is a good option for a party that needs technical support or needs a quiet, secure location for the visitation.

Option 3: Fully Virtual Visitation

If both parties would prefer to remain virtual, this option allows a monitored visitation to be executed with no parties meeting face-to-face.

How it works:

- **Step 1** – Visitation monitor arranges visit through chosen meeting platform (Google Meet or Zoom)
- **Step 2** - Parties present should include only those normally present during an in-person visit
- **Step 3** - Visitation would take place at normal visitation time for normal visitation length
- Visitation monitor supervises with their video off to try to create a more natural environment for both parties engaged in the visitation.

Pricing Information

The purpose of Family Matters is to provide supervision of co-parenting time between non-primary parents/caregivers and their children. Our goal is to provide this supervision in a professional and unbiased manner, and in such a way that family members can stay connected and strengthen their relationships in a safe and structured environment.

The fees for supervised co-parenting time are set on a sliding fee scale, with income verification completed by the FOC or referring court and are as follows:

Fee for intake or custodial or non-custodial parent: \$55

Sliding Fees for the intake interview are listed below. (Income Verification Required)

Annual Income	Intake Fee for Custodial Parent	Intake Fee for Noncustodial Parent
\$20,000-\$30,000	\$25	\$25
\$30,000-\$40,000	\$37.50	\$37.50
\$40,000-\$50,000	\$50	\$50

Fee for visitation per hour: \$55 for one child, \$10 each additional child.

Sliding Fees for visits are listed below. (Income Verification Required)

Annual Income	Fee Per Visit	Additional Costs
\$20,000-\$30,000	\$30	\$10 for each additional child
\$30,000-\$40,000	\$40	\$10 for each additional child
\$40,000-\$50,000	\$50	\$10 for each additional child

Fee for Supervised Exchange of one child: \$35, \$10 each additional child.